SCOPE MANUFACTURE OF PAPER CORRUGATED BOARD AND BOXES

Clause Not Applicable: All the requirements of ISO 9001:2015 are implemented within the Organization excluding the Clause No 8.3 (Design & Development)

Clause No 8.3 excluded because organization does not involve in any design activities. All the design/samples are provided by the client as requirements.

4.4 Quality management system and its processes

4.4.1 The organization has established, implemented, maintained and will continually improve a quality management system, including the processes needed and their interactions, in accordance with the requirements of this International Standard.

The organization has determined the processes needed for the quality management system and their application throughout the organization, and has:

determined the inputs required and the outputs expected from these processes;

determined the Sequence and interaction of these processes; Ref Annex-II

determined and applied the criteria and methods (including monitoring, measurements and related performance indicators) needed to ensure the effective operation and control of these processes;

determined the resources needed for these processes and ensured their availability;

assigned the responsibilities and authorities for these processes;

Addressed the risks and opportunities as determined in accordance with the requirements of Clause 6.1; Ref Doc. Risk Analysis No. AEPL/F/RA/01.

evaluated these processes and implement any changes needed to ensure that these processes achieve their intended results;

Will improve the processes and the quality management system.

To the extent necessary, the organization has:

maintained documented information to support the operation of its processes; Ref Master List of Documented information Annex-III.

Retain documented information to have confidence that the processes are being carried out as planned.

Ref Master List of Documented information Annex-III.

4.4.3 Management System Scope

Based on the analysis of the issues and requirements identified in Sections 4.1 and 4.2, Agrini export pvt. Ltd has established the scope of our quality management system in order to implement our objectives and our policies that are relevant to our context, products and any interested parties.

This document describes our quality management system, delineates authorities, interrelationships and responsibilities of process owners and personnel that operate within the system. Although we recognize that ISO 9001:2015 does not require a quality manual, we have decided to produce and update our quality manual, as our employees, customers, suppliers and other stakeholders perceive it will add value to our operations.

This document also demonstrates the relationship between our quality management system and the sequence and interaction of our key processes. Conformance to ISO 9001:2015 has been verified utilising a formal assessment and review process.

4.4.4 Management System Processes

Agrini export pvt. Ltd has implemented a quality management system that exists as part of a larger strategy that has established, documented and implemented our processes, quality policies and objectives, whilst satisfying the requirements of ISO 9001:2015.

To achieve this, has adopted the process approach advocated by ISO 9001:2015. Top management has determined the processes required for achieving the intended outputs. By defining four key process-groups and by managing their inputs, activities, controls, outputs and interfaces; we ensure that system effectiveness is established maintained. These key process groups include;

- 1. Leadership and planning processes;
- 2. Customer and stakeholder processes;
- 3. Product/service development processes;
- 4. Evaluation and improvement processes.

It is recognized that defining, implementing and documenting our quality management system is only the first step towards fully implementing its requirements. The effectiveness of each process and its subsequent output is measured and evaluated through regular internal audits, quality inspections and data analysis.

We use key performance indicators (KPIs) that are linked to our objectives to control and monitor our processes, as well as assessments to determine the risks and opportunities inherent to each process. We use trends and indicators relating to nonconformities, objectives and corrective action, as well as, monitoring and measurement results, audit results and customer satisfaction data, process performance and the conformity of our products.